

# What our Customers are Saying...



**Dr. Kevin Lam**  
Reader in Medicinal (Electro)Chemistry  
University of Greenwich

*“Robust equipment, value for money and great after sale service.”*

## What problem did you need to solve?

We had only minor issues over the time such as “how to properly clean the ELSD detector” or “do we need to change the seals now?”

## How was the problem addressed?

The problems were addressed very quickly by email within a couple of hours. Lisa and the Teledyne Isco team have always been very responsive.

## How did you find working with Teledyne ISCO?

Small UK team but incredible responsive and useful!.



## How have you benefited from the process?

We definitely benefited from having a free visit after the covid-19 lockdown to check on the health of our CombiFlash® systems.

## What would you say if you were recommending us to another company?

Robust equipment, value for money and great after sale service.

How can we  
**Help You ?**

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