

Overview

This technical bulletin will cover what a Certificate of Calibrations for Syringe Pumps is, how it can be customized, and various others aspects of the process.

Calibration Certificates for Syringe Pumps

Certificate of Calibration for Syringe Pumps documents the instrument listed on the certificate has been tested to the procedures established by Teledyne Isco. It verifies the instrument meets published specifications. This certificate is provided to customers due to their requirements to have such a document/certificate. This certificate is created and verified by the Quality Assurance Department at Teledyne Isco.

Certificate of Calibration Aspects

Information contained in the certificate of calibration:

- Statement
- Name of unit referenced in the certificate
- Unit ID #: part number of the unit
- Serial #: serial number of the unit
- Procedure #: test or calibration procedure to which the unit was tested and/or calibrated
- Rev #: test/calibration procedure document revision
- Inspected by: Signature of person verifying the certificate; typically a representative of the Quality Assurance department
- Date: date the unit passed test/calibration

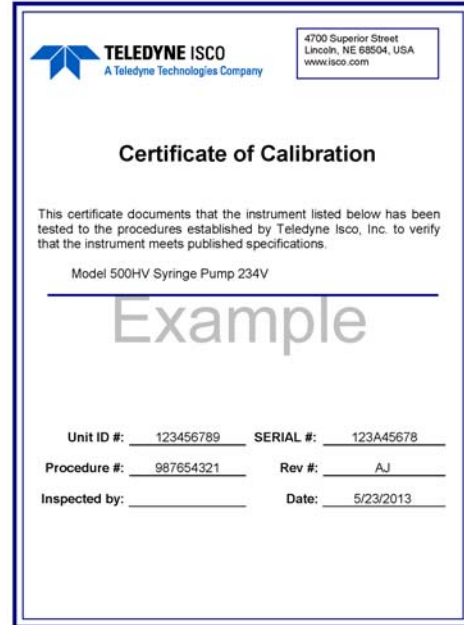


Figure 1: Example of Certificate of Calibration

Provision of Certificate

The certificate of calibration is only provided upon customer request. If this request is received when the customer order is created, then manufacturing will provide the certificate, free of charge, with the syringe pump when it ships to the customer. If the customer has other requirements, such as, emailing an electronic copy of the certificate to someone, then this request must be provided and documented in the customer order so that the Order Fulfillment department at Teledyne Isco can satisfy this requirement.

The part number for the Syringe Pump Certificate of Calibration (60-5364-237) must be included in the customer order to reduce the chances of shipment delay.

At times, a customer realizes that a certificate of calibration is needed some time after the customer order is shipped. Since a calibration/test record is retained in the manufacturing system, a signed certificate of calibration can be provided after the unit has shipped.

Certificates of Calibration are not usually customized, but there have been a few occurrences where a certificate has been created based on a customer's special requirement.

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