

# Teledyne Isco, Inc. Privacy Policy and Terms of Use

The policy below is applicable to this website and to Teledyne Isco, Inc., a Nebraska corporation ("Isco"), in general.

We respect your privacy with regards to the Internet. We have created this privacy policy in order to demonstrate our firm commitment to your privacy. As part of the operations of Isco, we gather certain types of information about Isco website users. This Isco Privacy Policy (the "Privacy Policy") explains the types of information we gather, what we do with it and how you may correct or change information that Isco may collect.

## Information Collected by Isco

Isco collects two types of information about users: personal information (such as name and e-mail address) and aggregate information (such as information about how many users log on to our website on a daily basis).

## Personal Information

Visitors to our website may choose to complete a registration process to request additional information. On the registration form, the website visitor may specifically opt-in to receive additional product information from Isco, either by e-mail or conventional mail. In registering, our customers and potential customers who visit our website also provide us with their name, e-mail address and other information about who they are, the work they do, and their interests, which helps us fulfill their requests and understand their needs. In addition, we may also receive e-mail addresses from users who send us support mail or request technical or other help.

When we receive a product inquiry either via our registration form or e-mail, it is read and evaluated by Isco to determine the appropriate follow-up, including forwarding a copy of the inquiry to the appropriate sales representative. Isco uses sales representatives to sell and support our products throughout the world. These sales representatives have expertise in the instrumentation markets that we serve, and are an essential part of our sales and marketing organization. Our goal is always to provide the best possible service to our customers.

## Aggregate Information

One method of collecting aggregate information about your activities online is by tracking Internet Protocol ("IP") addresses. An IP address is a number that is automatically assigned to your computer whenever you surf the World Wide Web (the "WWW"). The computers that deliver the WWW pages to you automatically identify your computer by its IP address. When you request a page from our website, our servers log your IP address. The Isco website may record IP addresses for the purpose of system administration and to track the volume of use on our website. We may also use your IP address to help diagnose problems with our server, and to administer our website. In addition, your IP address may be used to help identify you and to gather broad demographic information.

## Sharing Data with Third Parties

Isco does not disclose, sell, or transfer any information about you to any third parties. Isco may share personal information with consultants and affiliates for internal business purposes and may divulge personal information if such information is subpoenaed, or if Isco believes that the website has been used to commit unlawful acts, or acts that may endanger the health or safety of another user or of the general public.

## Use of Cookies

The Isco website may use 'Cookies' to record information. A cookie is a small data file that websites store on your hard drive when you visit them. Cookies allow us to measure activity on our website and to improve your user experience. Cookies allow us to determine which areas and features of our website are most popular by measuring user activity. This information allows us to make improvements and updates to improve your Isco website experience. Isco's website does not use cookies to retrieve any information from your computer. Most browsers are set to accept Cookies. If you prefer, you may set your browser to refuse cookies or to alert you when Cookies are being sent.

## Links to Third Parties

This website may contain links to websites other than our own. Those sites may not follow the same privacy policies as Isco. Such links may be to advertisers, content providers or partners. These sites may send their own cookies to you, and may collect information and use it in a way inconsistent with Isco's privacy policy. Such sites may contain information that content providers independent of Isco have created, maintained, published, posted or otherwise made available.

The use of any information or materials that you may access at these external sites is purely voluntary. You should not rely on the contents without independent and thorough review of the accuracy, completeness, effectiveness, timeliness and correct sequencing. These external sites may also refer to specific commercial products, processes, or services by trade name, trademark, service mark, manufacturer or otherwise. Unless Isco has provided explicit authority, such references in no way indicate our endorsement, recommendation or preference.

## Additional Information

No transmission of data over the Internet is guaranteed to be completely secure. It may be possible for third parties not under the control of Isco to intercept or access transmissions or private communications unlawfully. While we strive to protect your personal information, Isco cannot ensure or warrant the security of any information you transmit to us. Any such transmission is done at your own risk.

Under no circumstances, including but not limited to negligence, shall Isco be liable for any special, incidental or consequential damages that result from the use of the information or materials on Isco website, even if Isco or an authorized representative of Isco, has been advised of the possibility of such damages. Isco reserves the right to change this Privacy Policy at any time. Any such changes will be posted online.

USE OF THIS WEBSITE SIGNIFIES YOUR UNDERSTANDING AND AGREEMENT TO COMPLY WITH THE ENTIRE PRIVACY POLICY.

If you require additional clarification of our Privacy Policy, please contact us via e-mail at [iscoInfo@teledyne.com](mailto:iscoInfo@teledyne.com).

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